# **Frequently Asked Questions for Interested Families**

### How much does Camp Scully cost?

Prices vary for different programs. Please check our website at <u>www.campscully.camp</u>.

## What is Camp In Touch?

CampInTouch is your online portal to register for camp, add new sessions, complete online forms, upload the Physician's Exam form, make payments, add/delete credit/debit cards and add money to your camper's Camp Store account.

### How do I get a Camp In Touch account?

If you called for information and have not been to our website yet, go to <u>www.campscully.camp</u> and click on the purple "Request Information" button on the left side of the page. When you enter your information, you will create your CampInTouch account. If you requested information via our website and have already received an email from us, you already have an account. To get in, go to our website, click on the blue "My Camp In Touch Account" button.

### Is there any financial assistance available?

We provide partial to full financial assistance for up to two weeks of OVERNIGHT camp per child, per family, based on total household income. <u>There is no financial assistance for day camp.</u>

### How do I apply for financial assistance?

One of the questions in the online camper registration form is whether you are requesting financial assistance. Clicking "yes" will make other questions appear. If you are requesting financial assistance, proof of household income (POI) is required instead of a deposit. Email it immediately upon registering to <u>campscully@ccalbany.org</u>.

# What can I use for Proof of Household Income (POI)?

We accept your Federal Tax Return (1040), or SNAP Benefit Letter, or TANF Benefit Letter, or Social Security Award Letter(s). <u>Please note that if you do not provide the proper proof of household income</u> within 30 days of registering, your child will be moved to the waiting list and may lose their spots.

#### How will I know how much financial assistance we received?

As soon as a financial assistance award is made, we enroll your child and email you an Enrollment Confirmation letter, with your billing statement attached. Review it carefully to see if you are able to pay your portion or not. If you decide to cancel your enrollment, contact the registrar ASAP so those spots will be available to others.

#### How can I pay?

We accept all major credit cards, checks and money orders. Checks and money orders should be mailed to: **Camp Scully Registrar, PO Box 28, Rensselaer, NY 12144.** All payments are due by June 15<sup>th</sup>.

# Can my child ask to bunk with friends?

Yes. Requests to bunk with friends can be made in the online registration form. Cabin assignments are made primarily by school grade grouping and we honor such requests as much as is possible.